



Advanced Pain Care

Advanced Pain Care Financial Policy

Thank you for choosing Advanced Pain Care with Dr. Mark Greenberg as your healthcare provider. The following information outlines your financial responsibilities related to payment for professional services.

Patients with Medical Insurance:

Dr. Greenberg is a participating provider, having a contract with most major insurance companies and accepts Medicare assignment. A list of contracted insurances can be provided upon request. We will submit claims for services rendered to a patient to both contracted and non-contracted plans and will assist in any way we reasonably can to help get claims paid. Please provide all necessary current insurance information before your appointment. If you have a secondary insurance, we will automatically submit a claim to them, once the primary has paid. Your insurance company may request information from you directly. It is your responsibility to comply with their request in a timely manner.

Co-Payment/Co-insurance/Deductible

Your insurance company requires us to collect co-payments at the time of service. For your convenience we accept cash, check and the following credit cards: Visa, Mastercard, Discover and American Express.

Additionally, you may have a coinsurance or deductible. When applicable, we will estimate your cost for services, taking into account co-insurances and deductibles and collect payment at the time of service. Any outstanding balance on your account, once insurance has paid and contractual adjustments have been made, will be billed to you. Any overpayments made will be refunded.

Non-covered/Out of Network/Coverage Charges:

Medical services that are considered by your insurance company to be non-covered, out of network, or not medically necessary will be your responsibility. Dr. Greenberg performs several treatments that are typically not covered by Medicare or insurance. We have a fee schedule available for all of these procedures. Payment is expected at the time of service. For more information or if you have any financial issues or questions, please discuss with our billing manager.

If your insurance changes, please notify us as soon as possible.

Worker's Compensation:

We require approval from your worker's compensation carrier before your initial visit and any treatments needing prior authorization. If your claim is denied, you will be responsible for payment in full.

Motor Vehicle Claims:

We require pre-payment for a consultation if a patient is being seen under a Motor Vehicle claim and no private insurance is available. Treatments will also need to be paid at the time of service. We will bill the Motor Vehicle Insurance and then reimburse the patient once paid.

Patients with no Medical Insurance:

If you are not covered by an insurance plan, payment for all medical services is expected at the time of your visit. We do offer a discounted fee for patients without health insurance.

Returned checks:

A \$35.00 fee will be charged for any checks returned by the bank for insufficient funds.

Finance Charges:

A finance charge may be applied to your account balance after 90 days. We calculate the finance charge by applying the periodic rate to the amount you owe at the end of each billing cycle. The finance charge will be determined by applying a periodic rate of 1 percent (12 percent corresponding Annual Percentage Rate) to the outstanding balance.

Payment Plans:

Please let us know if you are experiencing difficulty paying your account. We may be able to set up a reasonable payment plan based on your individual financial hardship. Call our billing department at 541-482-1712 ext. 303 or 304 to discuss options.

Date _____

Patient name (please print)

Signature of Patient
(Parent or Guardian if Patient is under 18)